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NVNA Works Receives Home Care Accreditation

Home Care Alliance of Massachusetts Sets Quality and Business Standards

Hanover, MA – Issued April 11, 2011....NVNA Works, a private-pay home care agency based in Hanover, is among a select group of agencies to earn Accreditation from the Home Care Alliance of Massachusetts. The alliance, which represents 190 home health and elder care agencies across Massachusetts, has created an accreditation protocol to promote quality services, ethical business standards, and superior employment practices in an industry that lacks meaningful licensure in the Commonwealth of Massachusetts even while it grows in popularity.

“We are very proud of this accreditation and what it represents,” said NVNA Works Director Renee McInnes, RN, BS, CMC. “The NVNA Works staff is committed to maintaining our clients’ independence while keeping them safe at home, where we all want to be. They will continue to receive the exceptional care they have come to expect, knowing that we are always striving to improve the customer experience.”

The Home Care Alliance launched this Accreditation Program for Private Pay agencies (agencies that are not paid by Medicare or Medicaid), in July, 2010. Agencies seeking accreditation are required to submit documentation to show that they meet standards established by the Alliance.

The standards were developed over several months in consultation with an advisory task force representing agencies throughout the Commonwealth. Training requirements, administrative protocols, and business practices are among the categories that the Alliance reviews for accreditation.

“We wanted to provide leadership for an area that is becoming more and more important to the health care delivery system in Massachusetts,” said Patricia Kelleher, executive director of the Home Care

Alliance of Massachusetts. “These standards highlight our agencies’ best practices, and will help guide members of the public as they choose who will take care of their loved ones in their homes.”

About NVNA Works: As an affiliate of NVNA and Hospice, a non-profit and home health care and hospice agency founded in 1920, NVNA Works benefits from nearly a century of experience and expertise in delivering home care services. NVNA Works is a non-profit, private home care agency serving the South Shore with a full range of personal care, companion care, and geriatric care management services that support and enhance independence and safety at home. For more information, please call 781-871-1040 or visit www.nvnaworks.org.

About the Home Care Alliance:

With a mission to unite people and organizations to advance community health through care and services in the home, the Home Care Alliance of Massachusetts is a non-profit trade association and advocacy group providing representation, education, communication, advocacy and – ultimately – a voice for the state’s home health industry. Founded in 1969, the Alliance has grown to represent more than 170 home care and home health agencies across the state. For more information, visit www.thinkhomecare.org.